Living in Iowa, we all know how unpredictable our weather can be. Although our average annual snowfall is approximately 37 inches, we can only rely on the most current meteorological information to predict our future needs.

With a mostly rural population and several types of streets, the City takes a serious approach to the problems associated with snow and ice control.

Our fleet of snow fighting equipment is prepared before snow is forecasted. The City is fortunate to have a dedicated staff capable of operating the multiple pieces of equipment used to fight snow and ice. Our Department will do our best to keep streets open for safe winter travel.

The City's present snow control policy establishes the priority for snow control on streets in the following order:

FIRST PRIORITY: The Downtown areas and Greene Street - the minimum network which must be kept open to provide a transportation system for police, fire, and rescue squad units.
SECOND PRIORITY: All designated Snow Routes.
THIRD PRIORITY: Secondary Roads and Cul-deSacs.
FOURTH PRIORITY: Alleys and City parking lots.

Snow Emergency Parking Ban Declaration:
During snow events, when plowing will be necessary, a Snow Emergency Parking Ban goes into effect. All vehicles must be removed from all City streets when the parking ban is in effect. Vehicles parked in the street may be fined $\$ 25$, towed, or both. A snow emergency parking ban shall continue from the beginning of snowfall to a period twenty-four (24) hours after snowfall has ceased. You may park on the street after this 24-hour period has ended. To help our operators perform their plowing duties in a safe and efficient manner, we ask that residents park elsewhere when snow begins to accumulate.

Snow can be beautiful, but it can also create hazards. When residents fail to clear their sidewalks, the results can be treacherous. We need your help in protecting pedestrians from possible injury.


Residents are required by ordinance to clear sidewalks (including those crossing alleys, crosswalks and driveways) within 24 hours of the end of a storm. Please pile the snow on your yard, not in the street. If your sidewalk is icy, you may correct the hazard by applying a heavy coat of sand or de-icer. $\boldsymbol{A}$ helpful hint for residents - clear your sidewalk after the snowplows have finished plowing to the curb.

The City will plow the snow within the confines of curb line to curb line of a street. During heavy snowfalls there may be times when City plows cannot physically place the snow onto the right-of-way. During these times the resident will be responsible for clearing the snow around their mailbox to assure delivery of mail. It is also the resident's responsibility for assuring that the face of their mailbox is properly installed behind the curb line and able to withstand snow cleaning efforts by the City: the face should be six ( 6 ") to eight ( 8 ") inches behind the back of the curb, the mailbox bottom 48 inches higher than the street. During preliminary routine inspections, City Staff will notify citizens when potential problems are observed with the location of their mailbox. It will be the responsibility of the residents to properly relocate the mailbox prior to winter plowing operations. The City will not be responsible for damage to mailboxes which have not been relocated after the notification has occurred. It is also a good idea to clear snow from around any fire hydrant that may be in your yard. This will help our public safety crews more easily identify them in the case of an emergency.


## The City of Adel:

| City Hall | $515-993-4525$ |
| :--- | ---: |
| Adel Police Dept. | $515-993-6723$ |
| Sidewalk Violations | $515-993-4525$ |

## For Emergencies:

Dallas Co. Sheriff's Office
515-993-4567

## FREQUENTLY ASKED QUBSTIONS

CAN'T THE CITY REMOVE THE SNOW THEY PUT IN MY DRIVEWAY?
When you consider the large number of driveways in the City, it would be costly and time consuming to use additional people and equipment to perform this service. Our primary duty is to open and maintain the roadway system.

WHY DO THE PLOWS GO SO FAST AND THROW SNOW ON MY SIDEWALK?
Plows need to go a minimum speed in order to throw the snow off of the roadway onto storage areas in the public right-of-way. We ask our operators not to throw the snow any further than necessary. In some cases however, the sidewalks may be too close to the curb to avoid getting snow on them.

## WHAT CAN YOU DO TO GET THE PUBLIC TO

 SHOVEL THEIR SIDEWALKS?City ordinance requires property owners to shovel their sidewalks. We try to follow up on all sidewalk complaints, but like parked autos, it takes a number of people to enforce them. If you do see an unshoveled walk that is dangerous to pedestrians, please call 515-993-4525.

WHY CAN'T YOUR OPERATORS GET ALL OF THE PACKED SNOW OFF THE STREETS?
The Public Work's Department uses snow plows that can be mounted on the same trucks we use during the summer. These plows have the tendency to ride on top of densely compacted snow. If traffic has driven on streets before they are plowed the compacted snow can be extremely difficult to remove.

CAN I SHOVEL / PLOW / BLOW THE SNOW FROM MY SIDEWALK OR DRIVEWAY INTO THE STREET?
No. This can create hazardous conditions in the street, and we have an ordinance prohibiting it.

## I DIDN'T KNOW YOU WOULD BE PLOWING

 AND I THINK IT'S UNFAIR THAT I GOT A TICKET OR TOWED.Before the winter season starts, information regarding this ordinance is placed in the City of Adel Newsletter and other media outlets and on brochures that are mailed out to all households in the monthly water bills. When a snow emergency occurs, we will do our best to publicize a reminder about the parking ban.

WHY DON'T YOU JUST TOW THE CARS OFF THE STREET THAT DON'T OBSERVE THE SNOW EMERGENCY PARKING BANS?
Towing and ticketing are labor intensive and time consuming. Our goal is to have a safe roadway system, even in the winter. We would prefer not to have to write any tickets or do any towing. The $\$ 25$ fine shows people how serious the City is about efficient snow removal.

## CAN I PARK ON THE STREET?

Yes, but when snow is forecasted it's best to plan ahead and have your vehicle off the street before the snow begins to accumulate. It is difficult to do a good job of removing snow when vehicles are parked on the street during a snow event. Maneuvering a snow plow in and out between parked cars is dangerous and leaves both the City and individuals open to more damage to vehicles and equipment. For cars that must be parked Downtown, please seek off street parking in either the Public Safety Building Parking lot or the City lot North of City Hall.

## WHEN WILL MY STREET BE PLOWED?

The City has established priorities for the various streets. Main arterial streets that must be kept open to provide a transportation system for emergency vehicle units will try to be kept open at all times. Depending on storm conditions, crews may have the opportunity to start plowing some residential streets before the storm ends. The City's goal is to have all paved streets completely plowed within 24 hours after the storm has ended. The Downtown area will be plowed on a first priority basis and then final clean-up will occur the next morning.

I'D LIKE TO MAKE A SUGGESTION ON SNOW CONTROL: TO WHOM CAN I SEND IT?
We'll be happy to consider your suggestions. Send them to the Adel Public Works Department, 301 South $10^{\text {th }}$ Street, Adel, IA 50003 , call us at 515-993-4525, or go to our website www.adeliowa.org to reach anyone of our staff.

WHO CAN I CALL IF I'VE GOT A COMPLAINT OR A REQUEST?
For snow plowing, de-icing operations, or unshoveled sidewalks call 515-993-4525. All emergency requests should go to the Adel Police Department at 515-9936723 or the Dallas County Sheriff's Office at 515-9934567.

WHY DOES THE CITY SOMETIMES SPRAY LIQUID MATERIAL ON THE ROAD BEFORE AND DURING A STORM?
The City of Adel takes a pro-active approach to storm management. This process is called anti-icing. Applying chemical de-icers before and during a storm can prevent the snow and ice from bonding to the pavement. This allows crews to remove snow from the pavement more effectively and reduces the amount of chemicals needed to maintain a safe pavement surface.

## Warning

City Ordinance $\mathbf{6 9 . 1 0}$
No person shall park, abandon, or leave unattended any vehicle on any public street, alley, or City-owned off-street parking during any snow removal period. The snow-parking ban shall be in effect during any one of the following times or periods:
-When snow and/or freezing rain (ice) is falling on such street.
-When snow is drifting onto such street. -The 24-hour period immediately following the end of any such snowfall and/or icing event. -The 24-hour period immediately following the end of any such drifting of snow.

The penalty for a violation is $\$ 25.00$. If your vehicle is not moved during the snow-parking ban, it may be towed away at the owner's expense.

CITY OF ADEL, IOWA


SNOW AND ICE CONTROL


# Citizen Information and Frequently Asked Questions 

Information provided by Adel Public Works Department

